

**Sent:** 07 December 2016 17:00

**To:** Business Licence

**Subject:** PREMISES LICENCE REVIEW OF SAHRAH LOUNGE 5-7 WEMBLEY HILL ROAD, WEMBLEY HA9 8AF

Dear whom it may concern,

I would like to write to you regarding the PREMISES LICENCE REVIEW OF SAHRAH LOUNGE 5-7 WEMBLEY HILL ROAD, WEMBLEY HA9 8AF.

I have suffered and still am suffering from this bar since it has opened and would like it to be closed down rather than their hours squashed. I suppose reducing their hours is a start but it won't stop them from being a nuisance and the neighbours on the street from complaining as the patrons have no consideration for the residents that live on this road. I'm sure if this behaviour was happening outside their house they would have something to say and wouldn't like it and would be doing everything they could do to stop this from happening on their street!

Myself and the neighbours have had to deal with:

1. Not getting to sleep on Friday and Saturday nights and if we do we are woken up at all hours of the night/morning. This is due to noise from patrons talking loudly/shouting/arguing/ loud music in cars/ car horns blowing/cars speeding down the road.
2. When you ask the patrons politely to keep the noise down etc. they say sorry, we will but actually don't care and just carry on. Some are very abusive and intimidating towards us even though we are polite to them. This anti-social behaviour is unacceptable.
3. They also litter our road which includes the use of legal high substances, i.e. nitrous oxide - (laughing gas).
4. They urinate between the bins by my house and also against the garages/behind the burger van the opposite side of the road which is private property. This is very unhygienic and disgusting (has the bar no toilets they can use?!). Again if I did this outside their house I'm sure they wouldn't like it!
5. They drive up our road at times the wrong way when it's a one way street and park up facing the wrong way.
6. They park on the double yellow lines at the bottom of our road and hang about outside talking/drinking/selling the laughing gas to each other which I have seen with my own eyes as the car was parked outside of my house on one occasion! It's terrible when I see spaces on our road on a Friday and Saturday night as I hate the fact that they can park outside of my house and I worry that I won't get any sleep at all. I feel like taking up two spaces with my own car just so they can't park there, this is also unfair on all the neighbours who work shifts and need a space to park when they get home etc. so I don't do this. They also park in front of the garages even though these are private property!

7. They park on Wembley Hill Road on the double yellow lines and I'm sure this obstructs the buses and traffic when they turn the corner from the High Road. They park the whole way up the road I'm sure if I was on the double yellow lines I would get a ticket and my car would be towed away!

8. I do wonder sometimes why they go out when they aren't actually using the premises because they just hang about outside around the cars on the road as they have drinks/laughing gas etc. maybe they use the premises for the toilets but then again they use the road for that too!!

9. The Licensee doesn't actually care either as I have never seen them even try to control his/her patrons that visit the bar. As long as they can pay their rates and make a profit I'm sure they don't care either.

The neighbours have been complaining for a very long time and nothing seems to have been done regarding these premises. The only time we had a bit of peace and slept well was when it was Eid because they were fasting etc.

The Shisha bar is situated in an unsuitable place and the reduction in hours will not make that much of a difference.

If this bar does carry on then the licensee should be made to hire security guards who will patrol the rear of the premises to protect residents.

They actually don't care about any of these issues because it's not on their door step (as I have been told by the patrons themselves) and as long as they are having a good time etc. they have no respect for anyone or anything. I have lived on this street for 8 years and I've never had an issue until the Shisha Bar opened!

Please do all you can to close this bar down.

Kind Regards,